

Supporting Families Following Mass Transportation Disasters - The UK Model

Presented by



January 25-26, 2005

Prudential plc, Laurence Pountney Hill, London EC4R OHH

Aviem International, Inc. presents a 2 Day workshop on supporting survivors of mass transportation disasters in the United Kingdom. This workshop will explore the process of supporting passengers, families and employees through the entire response process; from impact through stabilization and long term recovery. This workshop will feature presenters involved in all aspects of a disaster response and will demonstrate the importance and relevance of all organizations that respond and how the multi-disciplinary approach provides the best possible support for all survivors.

Who Should Attend?

- Rail Employees
- Airline Employees
- Airport Employees
- London Transport
- Ferry Companies
- Hospitals
- Police Family Liaison
- Fire/Rescue Personnel
- Tour Companies
- Cruise Ship Companies
- Clergy
- Casualty Bureau Managers
- Merchant Shipping Companies
- Emergency Planners

Day One

Day one will focus on understanding the survivor's perspective: what are their needs?

- Hear directly from:
 - Family
 - Passenger survivors of air and rail disasters
 - Employee survivors of disaster
- Dr. Carolyn V. Coarsey, author of "Handbook of Human Services Response" who has conducted 20 years of research on how best to assist passenger, family and employee survivors following disaster

Day Two

Day two will focus on the agency perspective and how those agencies can best support survivors within their areas of responsibility and how various agencies and organizations can work together to provide the optimum support to survivors

Speakers will be featured from multiple UK agencies and organizations. Check www.aviem.com for complete workshop details.

Times: 9:00 AM – 5:00 PM each day

Lunch/Breaks: Break refreshments and lunch provided

Cost: £ 200.00 per person (\$365.00 US)

Venue: The workshop will be held in the Prudential PLC Headquarters located in London at Laurence Pountney Hill, London EC4R OHH

For more information, contact Aviem in London at +1344 620 219 or in the U.S. at 1-770-551-8195 or visit www.aviem.com

Space is limited so we suggest you register early to ensure your space in this special workshop. Workshop registration form attached.

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REGISTRATION FORM (PLEASE PRINT)

NAME		DATE
JOB TITLE		
COMPANY/ORGANIZATION		
ADDRESS		
CITY	STATE/PROVINCE	POSTAL CODE
BUSINESS PHONE	FAX PHONE	
E-MAIL ADDRESS		

Payment Options – Workshop Cost - £200.00¹

<input type="checkbox"/>	CASH (AT DOOR)
<input type="checkbox"/>	CHECK
<input type="checkbox"/>	MONEY ORDER
<input type="checkbox"/>	VISA
<input type="checkbox"/>	MASTERCARD
<input type="checkbox"/>	AMERICAN EXPRESS
<input type="checkbox"/>	PURCHASE ORDER – (invoice will be provided at time of registration)

Credit Card Transactions

Credit card ##: _____
Name on Card: _____
Exp Date: _____ Security Code²: _____
Signature: _____

Registration Options:

- ? Register online at www.aviem.com
- ? Fax this completed registration form to: +44 1344 620227 UK/1-678-623-0437 US
- ? Mail completed form and payment to: Aviem International, Inc., PO Box 2316, Ascot, SL5 9WG, UK
(U.S. Attendees – mail forms to 1200 Abernathy Rd, Suite 1700, Atlanta, GA 30328)

Refund Policy – Refunds will be offered on cancellations received at least 3 days prior to the workshop. A £20/\$30 processing fee will be deducted from refunds. No refunds for cancellations less than 3 days before workshop or for no shows. Substitutions permitted.

¹ Credit card transactions will be processed in Aviem's U.S. offices. As such, registrations will be billed at a US Dollar rate of \$365.00. Due to minor fluctuations in currency exchange rates transactions may appear on your credit card statement either slightly more or less than £200.00.

² The security code is the 3 digit number on the back of your Visa or MasterCard or the 4 digit number on the front of your American Express Card.